

Medisoft 21

Release Notes Service Pack 2



June 2017

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Medisoft®

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Chapter 1 - Enhancements

This chapter presents a high-level description of the following enhancements to the Medisoft® system.

Transaction Entry

New check box

There is a new check box on the Transaction Entry screen: Use Predictive Dx Search. When this check box is selected, the search for diagnosis codes will automatically filter as you type in characters, enabling you to narrow down your search for the correct code as it always has. With the increase in the number of Diagnosis codes with ICD-10, some customers experienced slower data entry when typing Diagnosis codes.

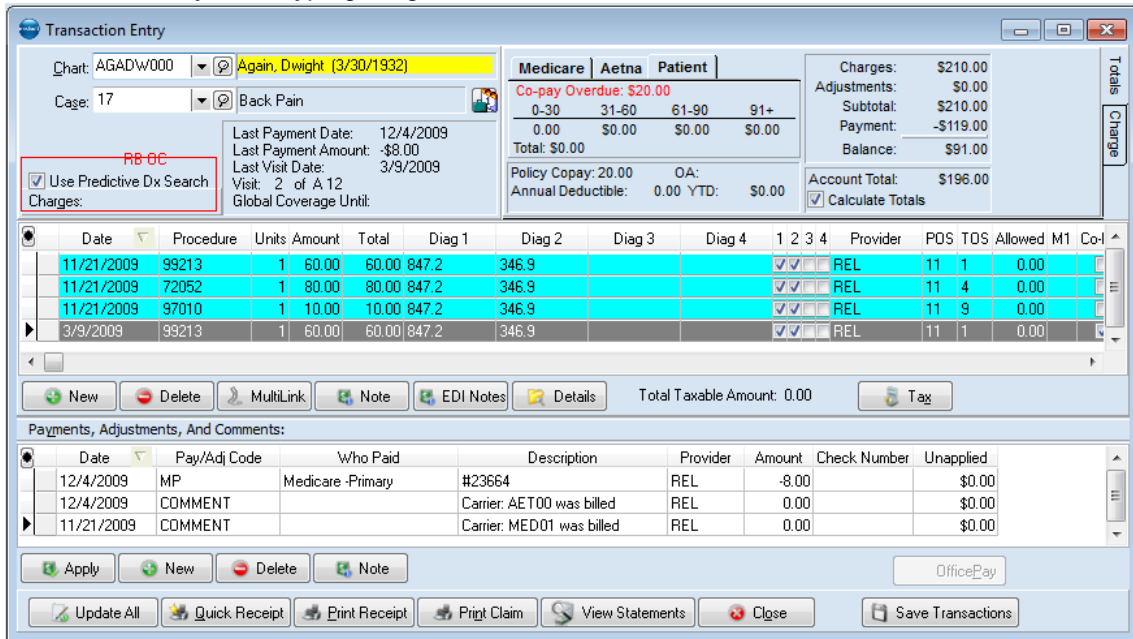


Figure 1. Transaction Entry screen

If the check box is cleared, there will be no filtering and you can type in your diagnosis code faster.

Permissions

Updated Permissions

There are updated security permissions for Revenue Management and Revenue Management reports, allowing you to control user access to each of these applications.

Revenue Management

Access to Revenue Management is now controlled by the permission Claim Management - Edit Claims.

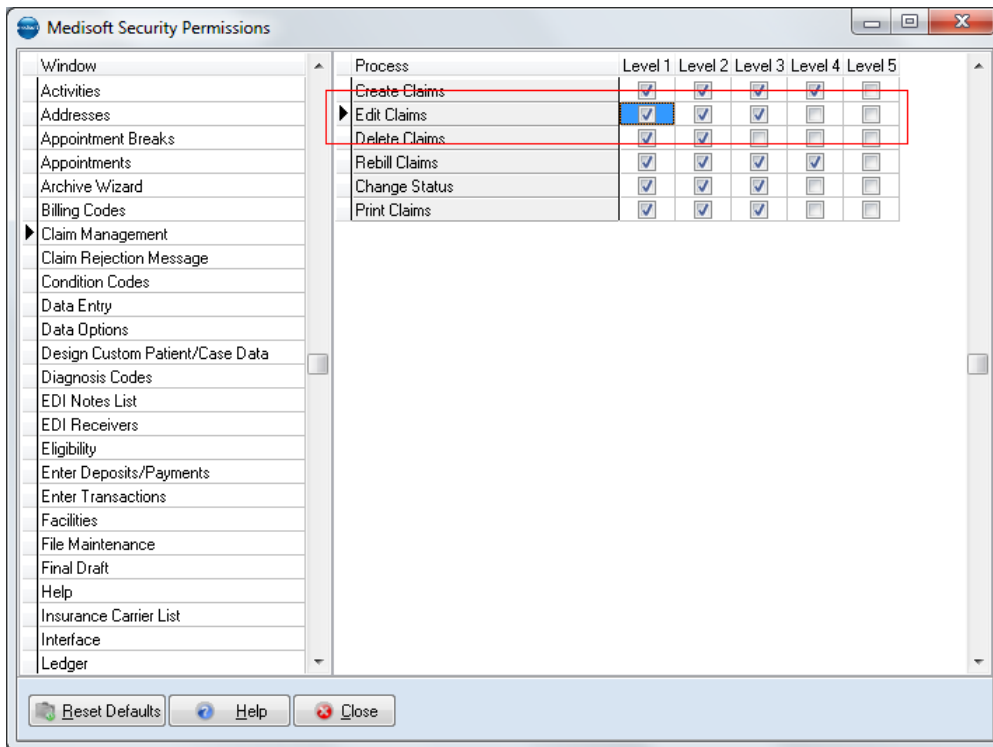


Figure 2. Medisoft Security Permissions screen - Revenue Management access

Revenue Management Reports

Access to Revenue Management Reports is now controlled by the permission Claims Management - Print Claims.

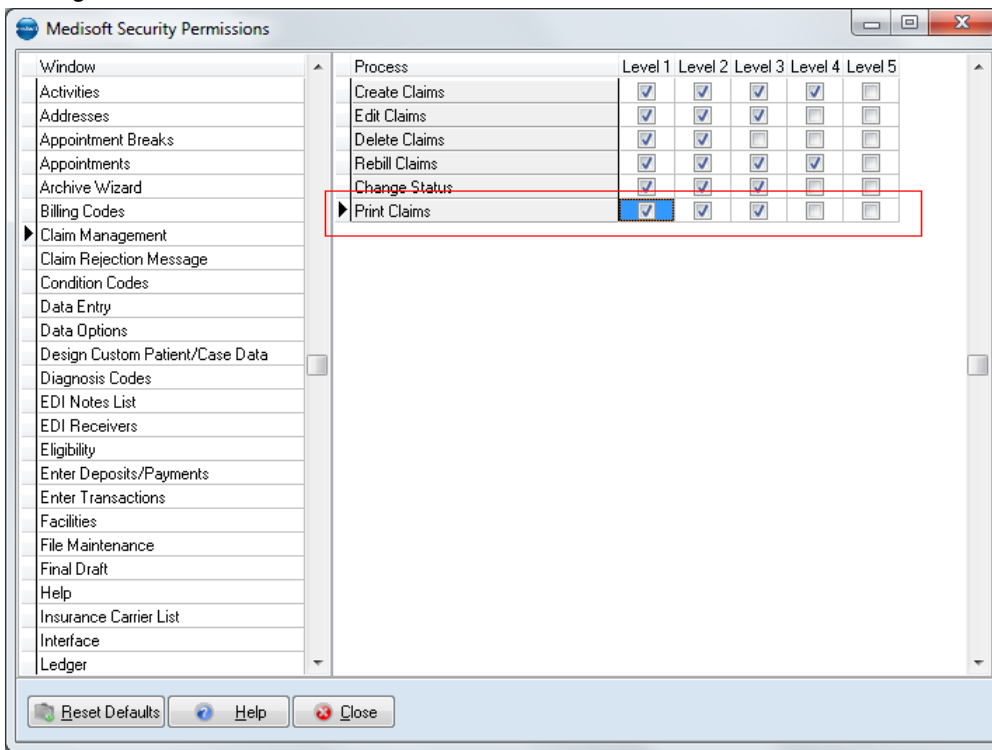


Figure 3. Medisoft Security Permissions - Revenue Management Reports access

Chapter 2 - Resolved Issues

The following issues were resolved with Medisoft Release 21 Service Pack 2.

TD	Application	Description
195052	Login	<p>You will now receive a warning message that the user name or password is incorrect when you enter an invalid user during login.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. Open Medisoft. 2. Enter an invalid user name. 3. Verify that you receive a message saying Invalid user name.
195244	Write Offs	<p>The labels on the Write Off report have been corrected for Credit Reversal and Write Off Codes.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. In Medisoft, use the Write Off feature to write off charges. 1. Select to view the report and verify that the amounts next to each label are correct.
195260	Case setup	<p>You will no longer receive an error when you select a Supervising Provider first on the Account tab of a new or existing case.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. On the Lists menu, select Patients, Guarantors, and Cases. 2. Select a patient. 3. In the Case panel, click the New Case button. 4. Select the Account tab. 5. Select a Supervising Provider. 6. Verify that there is no error.
195356	Office Hours - Repeat Appointments	<p>Changing the status on a repeat appointment will now appear on the Appointment list.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. Open Office Hours and create a repeat appointment. 2. Change the status of one of the appointments from Unconfirmed to Checked in. 3. Save the change. 4. On the List menu, select Appointment list. 5. Verify that the status of the appointment has changed.

195439	Office Hours - Rescheduled Appointments	<p>The extra “by” has been removed from notes automatically generated in Rescheduled Appointments.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. Open Office Hours and create an appointment. 2. Reschedule the appointment. 3. Select the Yes button when prompted to find a new date/ time. 4. Select a different date/time and click the OK button to complete the reschedule. 5. Edit the newly rescheduled appointment and verify that the Note does not have an extra “by” in it.
195720	Claims	<p>Building claims with more than fifty claims will be faster.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. On the Activities menu, select Claim Management. The Claim Management screen appears. 2. Click the Create Claims button. The Create Claims screen appears. 3. Set the parameters on the screen so that a large number (more than 50) claims will be selected. 4. Click the Create button. 5. Verify that the process is faster than before.
195721	Statements	<p>Creating statements and updating claim status in larger databases will now be faster.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none"> 1. On the Activities menu, select Statement Management. The Statement Management screen appears. 2. Click the Create Statements button. The Create Statements screen appears. 3. Set the parameters so that a large number of statements will be created. 4. Click the Create button. 5. Verify that the process is faster.
195876	Installation	<p>The Patient Accounting Basic Demo version has been removed from the Program Options screen during installation.</p> <p><u>Steps to recreate</u></p> <p>None</p>

195891	Case Information	<p>The Patient Intake button will now appear properly on the Case screen when you resize the screen. Previously, it would cover other buttons.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none">1. On the Lists menu, select Patients/Guarantors and Cases. The Patient List screen appears.2. Select a case and click the Edit Case button. The Case screen appears.3. Resize the screen and verify that the Patient Intake button does not cover other fields or buttons.
195964	Eligibility	<p>Patient eligibility will no longer display the wrong patient name in the Details tab.</p> <p><u>Steps to recreate</u></p> <ol style="list-style-type: none">1. Select a patient and open the case.2. Process eligibility.3. Verify that the 271 file posted into the Details tab and that the name is correct.

