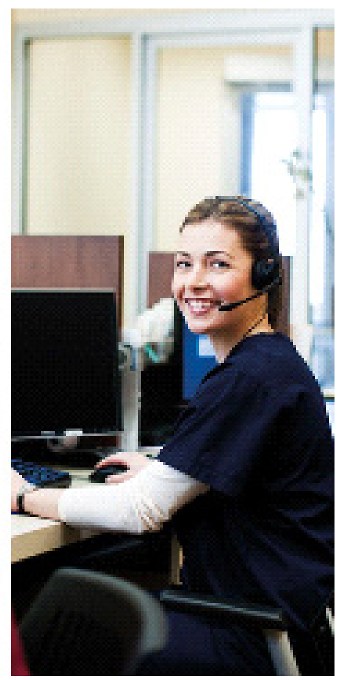
eMDs

Revenue Management

Release Notes Build 3.2319.19117.54



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Revenue Management

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Chapter 1 - Enhancements

This chapter presents installation and configuration of a high-level description of the following enhancements to the Revenue Management application.

Claim Status Inquiry

You can now set up claim status inquiry (CSI) for the TriZetto clearinghouse for Revenue Management (for Medisoft 23 or Lytec 2019 and newer products).

Connection Wizard

New options

There are two new options (one for Medisoft and one for Lytec) available in the Connection Wizard setup that allow you to select claim status inquiry setup for TriZetto.

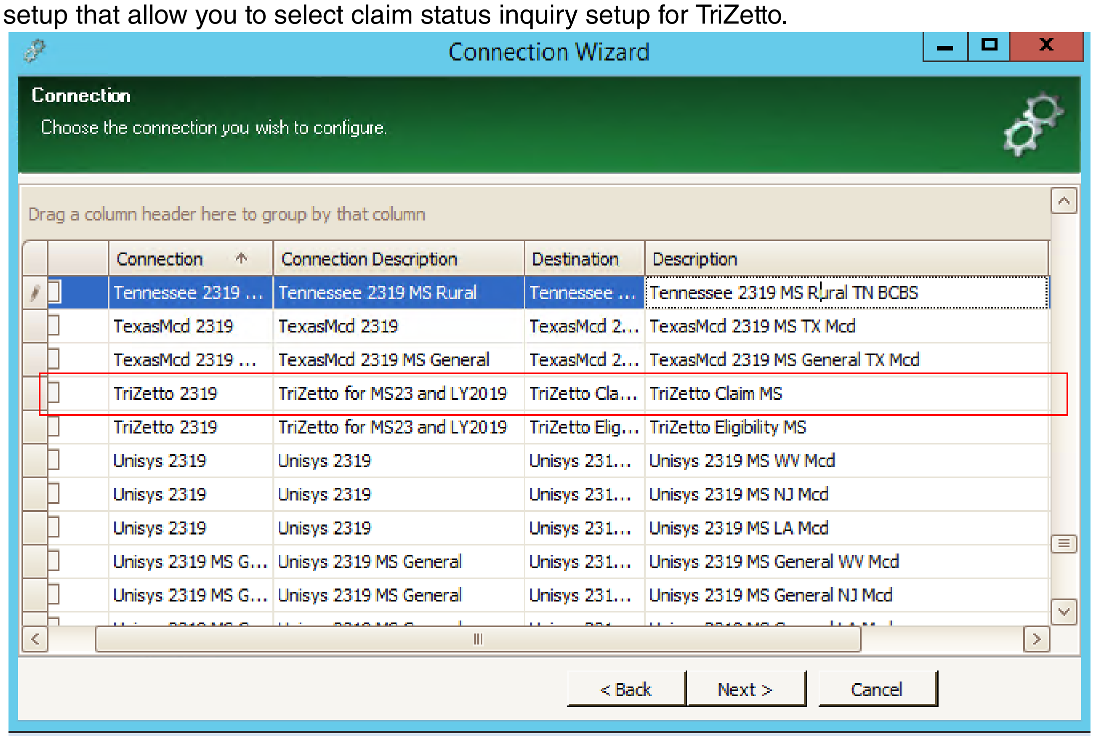

Figure 1. Connection screen

You can confirm that claim status inquiry is set up on the Edit Receivers screen during the Connection Wizard setup. The Transaction Set column will display Claims, Status.

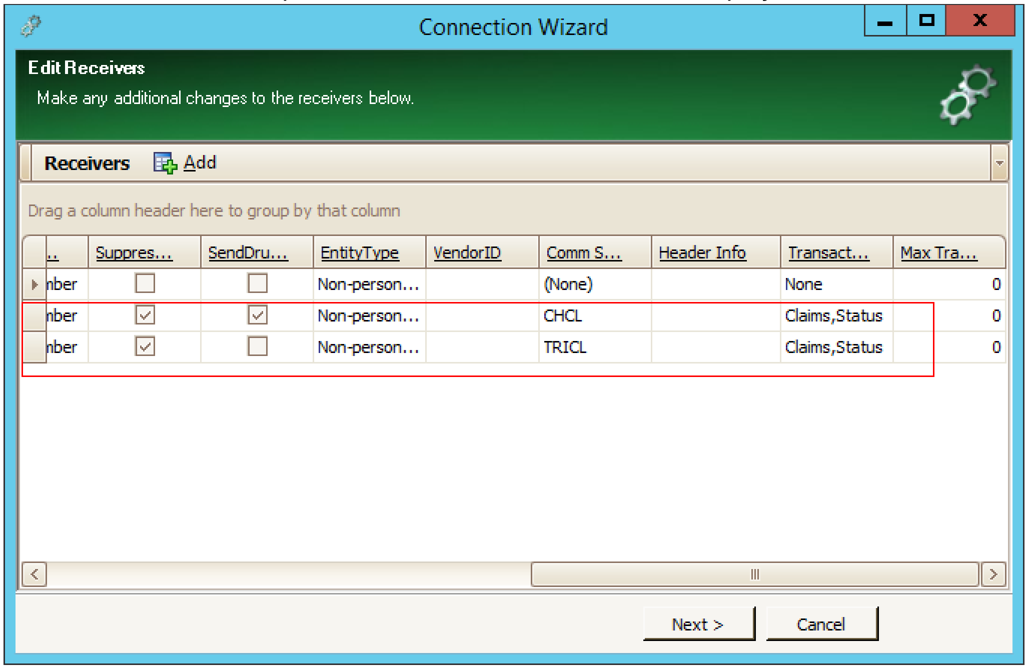

Figure 2. Edit Receivers screen

Communication Sessions

New session

There is a new communication session complete with a script that fully connects and interfaces with TriZetto's SFTP gateway and allows transmission of the CSI request file, as well as downloads any CSI response files.

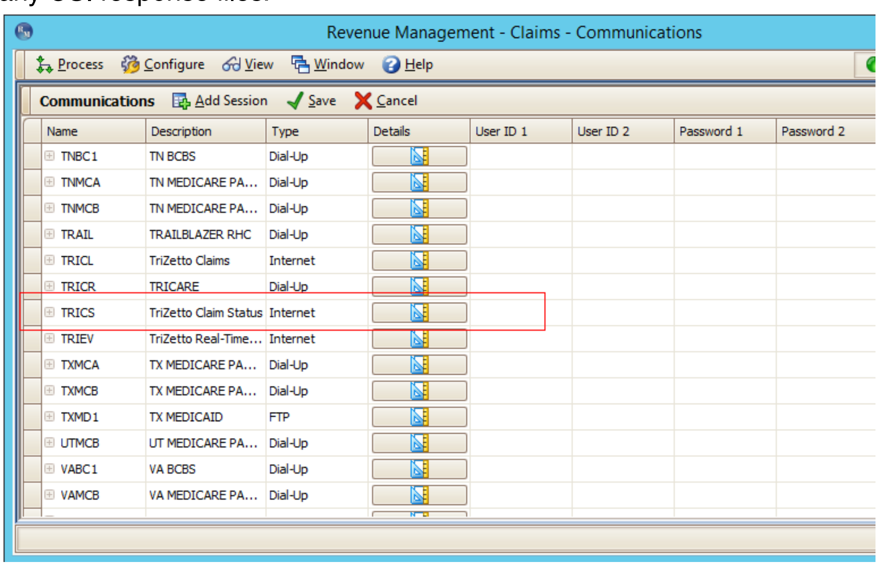

Figure 3. Communication Session screen

Process Remittances

New filter option

In the View menu, there is a new drop-down option that allows you to filter the view for claims containing more than one insurance policy but were not crossed over. This includes all claims processed either as primary only, secondary only, tertiary only, or containing takebacks, reversals, or other pricing issues.

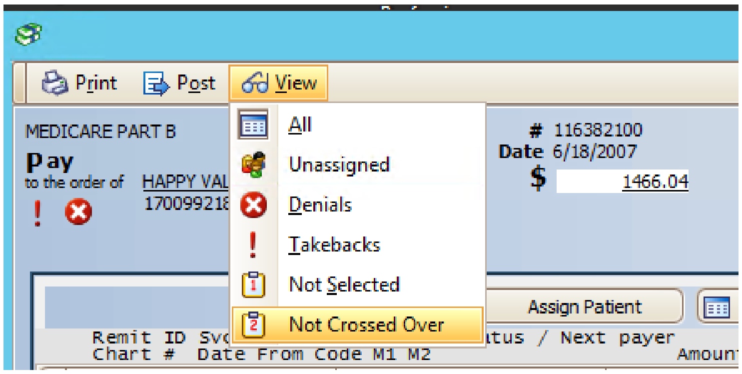

Figure 4. Process Remittances screen

Assign Notes

New option

When you are assigning a note to a line item on a remittance, you can press CTRL + T and a date/time/user stamp will be inserted into the note using the computer's date/time.

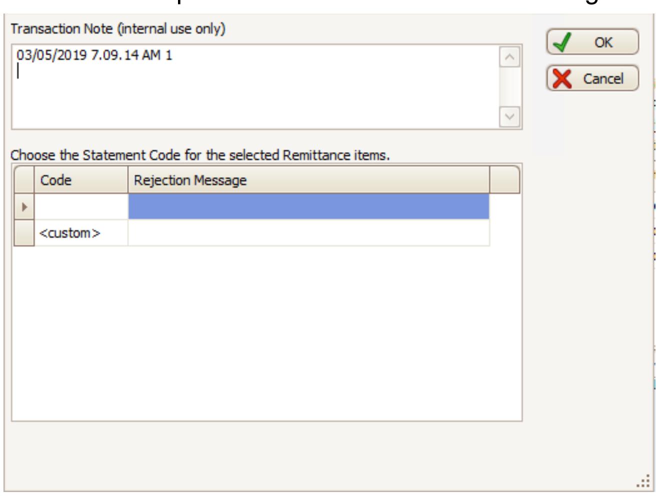

Figure 5. Assign Notes screen

Chapter 2 - Resolved Issues

The following issues were resolved with this update.

PBI	Application	Description
168654	Medisoft	Guarantor Paid will be set to TRUE for all charges with 0.00 balances after posting electronic remittance. This will prevent $0.00 charge balances from appearing on Medisoft remainder statements. <u>Steps to recreate</u> 1. In Revenue Management post a remit containing a charge that is paid and/or adjusted in full by the insurance that will result in a zero dollar balance for the patient. 2. Print remainder statements and verify that the charge's $0.00 balance does not appear.
180462	Lytec	The payment field in the Pay Item screen will no longer revert to 0.00 when clicked, if the ERA was posted using partial payment codes. <u>Steps to recreate</u> 1. In Revenue Management, post a remit with a partial payment. 2. Verify in Lytec that the Payment field in the Pay Item screen shows the correct amount after clicking inside it.
197547	Medisoft/Lytec	Revenue Management will no longer combine transaction sets for similar insurance carriers on the 999 report.